

# Raffle Terms and Conditions

These terms and conditions apply to the Woodside Spring Draw 2024 and constitute the rules of play. By entering the raffle, entrants agree to be bound by these rules

Promoter: © RSPCA Leicestershire, Peterborough & Rutland Branch (also known as Woodside Animal Centre), a registered charity in England and Wales 222621. The Woodside Spring Draw 2024 (the "Raffle") is licensed under the 2005 Gambling Act by Leicester City Council licence number LEISSL0315.

Name of Responsible Person: Neil Overall, RSPCA Leicestershire, Peterborough & Rutland Branch, Woodside Animal Centre, 190 Scudamore Road, Leicester, LE3 1UQ.

Woodside Spring Draw supports the work of RSPCA Leicestershire, Peterborough & Rutland.

## Terms and Conditions

### Entering the Woodside Raffle

- Tickets are not to be sold to, sold by, or bought on behalf of anyone under 18 years of age. Any tickets bought by or on behalf of somebody under the age of 18 will be rejected from the draw and the money returned to them.
- Woodside raffles are open to residents of mainland Great Britain only (this excludes Northern Ireland, Isle of Man and Channel Islands). The named license holder is also ineligible to enter.
- Participation in this raffle costs £1 per raffle ticket.
- Payment for participation in the raffle can be made by debit card, cheque or postal order payable to 'RSPCA Leicestershire, Peterborough & Rutland'.
- RSPCA Leicestershire, Peterborough & Rutland cannot accept CAF payments for raffle tickets and all CAF payments will be treated as donations.
- Raffle tickets will be entered into the draw when the whole payment is received.
- RSPCA Leicestershire, Peterborough & Rutland accepts no responsibility for raffle tickets which are lost, damaged, illegible, or from which the prize-winner cannot be identified, or for any technical failure or event which may cause the competition to be disrupted or corrupted. No responsibility is taken for raffle tickets and payment lost, delayed, or damaged in the post and proof of posting will not be accepted as proof of receipt. RSPCA Leicestershire, Peterborough & Rutland accepts no responsibility if chosen method of payment is cancelled in error.
- Any raffle ticket monies received after the closing date will be treated as a donation to RSPCA Leicestershire, Peterborough & Rutland and the tickets will not be entered into the draw.
- RSPCA Leicestershire, Peterborough & Rutland cannot claim Gift Aid on raffle ticket monies, but Gift Aid can be claimed on donations.
- RSPCA Leicestershire, Peterborough & Rutland reserves the right to disqualify any entry at their absolute discretion.

### The Raffle Draw

- The closing date and prize draw date for each raffle draw will be printed on the tickets. The prize winners will be randomly selected in an independently supervised draw held at Woodside Animal Centre's premises on the draw date.
- The first ticket drawn will win the first prize, the second ticket drawn will win the second prize, and this will continue until all the prizes have been allocated. Winning raffle tickets will be drawn randomly.
- The result of the raffle draw is final. No correspondence will be entered into.
- Winners will be notified by post or telephone no later than 3 weeks after the draw date. Winning ticket numbers will be published on our website at [www.rspcaleicester.org.uk/raffle-draw](http://www.rspcaleicester.org.uk/raffle-draw) within 7 days of the draw taking place. Woodside charity Shops will also have a winners' list available in-store. Please keep the ticket as proof of purchase.
- Raffle winners will be able to collect their winnings once contact has been made.
- RSPCA Leicestershire, Peterborough & Rutland will endeavour to contact winners by telephone, email, and then in writing. If no contact is made, the unclaimed prize is held until

the next raffle opens. Once this deadline has passed and a new raffle is open, the unclaimed prize may be treated as RSPCA Leicestershire, Peterborough & Rutland sees fit, and it may be returned to the raffle fund.

- All entrants are wholly responsible for notifying RSPCA Leicestershire, Peterborough & Rutland if there is any change to their contact details. RSPCA Leicestershire, Peterborough & Rutland is in no way liable for any failure or inability to contact any entrant due to errors, omissions or inaccuracies in the contact details that the entrant has provided.
- By accepting the prize, the winner accepts that the RSPCA Leicestershire, Peterborough & Rutland will publish the name and town of residence of the winner on the website. You can request that your details are kept anonymous by calling 0116 233 6677.
- Non-cash prizes are subject to the prize suppliers' terms and conditions and any complaints or queries relating to the use of the prize should be directed to the relevant supplier of the prize.

### Our prizes are:

- 1<sup>st</sup> prize: Dog or cat food for a year \*
- 2<sup>nd</sup> prize: A Harvey Nichols Wine Hamper \*\*
- 3<sup>rd</sup> prize: Pet Portrait – a voucher for a painted pet portrait
- 4<sup>th</sup> prize: A giant wall mirror – 161cm x 8cm x 81cm
- 5<sup>th</sup> prize: Family pass to enter all Woodside events Free for a year
- 6<sup>th</sup> prize: Wild bird feeding station
- 7<sup>th</sup> prize: Dog bed
- 8<sup>th</sup> prize: Dog / cat treat hamper
- 9<sup>th</sup> prize: Dog / Cat toy
- 10<sup>th</sup> prize: cuddly toy

\*dog food max 1x 12kg bag per month / cat food max 1 x 4kg p/m

\*\* Hamper contains 6 bottles of wine – images depicted glasses and serving ware not included

### Responsible gambling

Self Exclusion: On request we will put a block on supporters' records to exclude themselves from our gambling initiatives. This block will remain unless we are asked by the individual to remove it. If you would like to be excluded from future RSPCA Leicestershire, Peterborough & Rutland raffles please contact the Fundraising Team on 0116 233 6677 or email them at:

[income.manager@rspcaleicester.org.uk](mailto:income.manager@rspcaleicester.org.uk)

If you feel you have a problem with gambling, please visit <https://www.begambleaware.org/>

### Complaints

Any complaints relating to the raffle should be send in writing either by letter or email to Neil Everall, Head of Fundraising & Marketing, Woodside Animal Centre, 190 Scudamore Road, Leicester, LE3 1UQ or [income.manager@rspcaleicester.org.uk](mailto:income.manager@rspcaleicester.org.uk) . You should give full details of the complaint and supply any supporting documentation. The complaint will be investigated in line with the RSPCA Leicestershire, Peterborough & Rutland's Complaints Procedure. You can obtain a copy of the Complaints Procedure on request.

### Privacy

The personal information recorded on your raffle ticket stubs is used initially by RSPCA Leicestershire, Peterborough & Rutland to contact you if you hold a winning ticket. If you have ticked the box to say that you are happy to receive further information then your details will be added to our mailing database. Following the draw the ticket subs are destroyed in a controlled process. Details can be found on the reverse of you ticket and our approach to how we protect your personal data, visit [www.rspcaleicester.org.uk/privacy](http://www.rspcaleicester.org.uk/privacy) to read our privacy notice.

- Nothing within these terms and conditions creates, or should be construed as creating any form of contract between any entrant and the RSPCA Leicestershire, Peterborough & Rutland.

- In the event of any dispute regarding the rules, the decision of the RSPCA Leicestershire, Peterborough & Rutland will be final and no correspondence or discussion will be entered into.
- The RSPCA Leicestershire, Peterborough & Rutland reserves the right to disqualify any entrant if it has reasonable grounds to believe the entrant has breached any of these rules.
- The laws of England and Wales shall govern the interpretation and/or enforcement of these terms and conditions and the RSPCA Leicestershire, Peterborough & Rutland and all entrants hereby submit to the exclusive jurisdiction of the English courts.

RSPCA Leicestershire, Peterborough & Rutland, Woodside Animal Centre, 190 Scudamore Road, Leicester, LE3 1UQ. Registered charity 222621.  
Registered under the Gambling Act 2005 with Leicester City Council – LEISSL0315.  
Not to be sold to or by persons under 18 years of age.  
Please gamble responsibly – [www.begambleaware.org](http://www.begambleaware.org)



*Good Luck & Thank you  
for supporting animals in need*